

BOSS

HUGO BOSS

HUGO BOSS JEWELRY
CARE & MAINTENANCE, AND WARRANTY & SERVICE
INFORMATION

HUGO BOSS JEWELRY

BOSS Jewelry reflects the sophisticated character and craftsmanship for which all HUGO BOSS products are known. Synonymous with fashion, it stands out in the world of quality branded jewelry with a style and presence of its own.

Congratulations on your purchase.

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CARE AND MAINTENANCE

Special care has been taken in designing and creating your BOSS Jewelry item; to maintain its radiance and shine, however, your jewelry must be properly maintained. For additional information on service and repairs, please see the Warranty & Service section.

Please read the following information and instructions carefully to learn about the features and proper care of your new piece of jewelry.

GENERAL COMMENTS

We advise you to keep your jewelry separately in its original packaging or in the specially designed pouch made of cleaning cloth which you received with your item, as the surface of the metals and the brilliance of the stones can become dull as a result of impacts. We recommend avoiding direct contact between your jewelry and fragrance, household chemicals or similar products.

Direct contact with water (showering, bathing, swimming in fresh, salt or chlorinated water) should also be avoided.

LEATHER

Leather should be kept dry. Exposure to water may cause the leather to become brittle and eventually break. To preserve the finish of the leather, contact with fragrances should be avoided. Following exposure to chlorinated or salt water, gently damp wipe your leather jewelry with fresh water (no cleaning products containing alcohol or solvents), and air dry.

SILICONE

To help preserve the natural elasticity and quality of your silicone or rubber jewelry, rinse it using a soft cloth soaked in fresh water following exposure to salt water, chemicals or abrasive substances.

Use warm water and a neutral pH soap applied to a soft cloth to gently clean a white silicone or rubber piece of jewelry; then wipe with a second clean cloth dipped in warm water, or rinse carefully under warm running water. Contact with acetone and ethyl alcohol should be avoided.

CARE AND MAINTENANCE

STAINLESS STEEL

Stainless steel is naturally highly resistant to corrosion (when it comes to water and humidity). As stainless steel does not oxidize or tarnish, you are recommended to maintain it by gently cleaning it regularly with a soft cloth and you can use the pouch provided to do this.

STONES

Dust, pollution or simply daily wear may naturally, over time, have an impact on the appearance of the stones and their setting. In some extreme cases, it may result in the loss of a stone. However, some basic care can help avoid this situation. To protect your jewelry, we advise you not to wear it in extreme temperatures or during extreme activities. We recommend using a soft brush and warm water to gently remove any dirt or grease.

WARRANTY

WARRANTY INFORMATION

Not only is each item of BOSS Jewelry beautiful in design, it is crafted with quality materials and components to offer a unique product. We proudly stand behind every BOSS Jewelry item we sell.

BOSS JEWELRY LIMITED WARRANTY

Every item of BOSS Jewelry is warranted for two (2) years from the date of purchase. Our liability for defects covered by this warranty is limited to repairing or, at the sole discretion of HUGO BOSS Jewelry, replacing the defective BOSS Jewelry item free of charge.

This two-year limited warranty does not cover cosmetic issues, such as normal wear and tear and scratches , or damage to the ionic-plating or PVD finish.

In addition, this two-year limited warranty does NOT cover:

- damage resulting from accidents,
- lack of care,
- improper handling and misuse,
- alteration, modification or repair by any unauthorized repair service,
- negligence or failure to follow the BOSS Jewelry care and maintenance instructions.

In all these circumstances, the limited warranty will be deemed null and void. This warranty is also void if the jewelry was not purchased from an Authorized HUGO BOSS Jewelry Dealer, as evidenced by a valid proof of purchase – a dated sales or gift receipt showing the name of the retailer and an identifying style number for the BOSS Jewelry item.

Any other warranty provided by the retailer is entirely their responsibility. No person or company is authorized to change the terms of this warranty. This warranty gives the consumer specific legal rights. He/she may also have other statutory rights which may vary from state to state and country to country. However, to the extent not prohibited by law, this limited warranty is exclusive and in lieu of all other warranties, oral, written, statutory, express or implied (including without limitation the warranties of merchantability and fitness for a particular purpose), all of which are expressly disclaimed.

LIMITATION OF LIABILITY

Our entire liability shall be limited to the repair or replacement of the purchased BOSS Jewelry item at our sole discretion. We shall not be liable for incidental, consequential, indirect, special or punitive damages or liabilities of any kind arising out of or in connection with the sale and purchase or the use of this BOSS Jewelry item.

OBTAINING SERVICE

Should your BOSS Jewelry require service or repair, you may take it to an Authorized BOSS Jewelry Dealer, or mail it directly to one of the BOSS Jewelry Authorized Service Centers found on this website – just return to the BOSS Jewelry service website home page and click on the Warranty and Service Information link. Be sure to include your complete return address and phone number along with a brief note describing the problem with your jewelry and/or the service needed.

NOTE: To obtain service under the BOSS Jewelry two-year limited warranty, you will be required to present dated proof of purchase. See the preceding Warranty Information section for requirements.

OUT OF WARRANTY

The BOSS Jewelry Service Center can also perform repairs not covered by the BOSS Jewelry warranty as well as service after the expiry of the warranty period. Should your jewelry require parts or servicing not covered under the terms of your warranty, a written estimate will be sent for your approval and payment before the work is undertaken. Please copy and use the form(s) from this file. You will benefit from a one-year warranty on the repair service carried out on your BOSS Jewelry item by any Authorized BOSS Retailer.

PACKING YOUR JEWELRY

When mailing your jewelry, it should be packed securely in padded wrapping materials (for protection against impacts) in a sturdy box sealed with tape. CAUTION: Do not use the gift box your jewelry came in. It was not designed to withstand shipping, and your jewelry could be damaged in transit.

INSURING YOUR JEWELRY

We recommend that you use registered mail and insure your jewelry for its full replacement value.

ADDITIONAL INSTRUCTIONS

Charges will be made for all repairs unless the original dated purchase or gift receipt showing the name of the retailer and an identifying jewelry style number is returned with the product, and the repairs are covered under the terms of warranty. Authorized Service Center locations can be accessed from the link on the www.mgiservice.com/hugoboss homepage.